

Hodnet Patient Participation Group

Summary of meeting held Thurs 2nd June 2016 at The Bear, Hodnet

Present: Karen Calder, Christine Charlesworth, Mary Hardy, Mandy Pilling, Christine Poole.

Apologies: Samantha Vos

PPG Promotion

i) General promotion Display space was still being made available. CC and CP would make sure PPG items were kept up to date. We would leave the matter of materials for other noticeboards or websites until after we saw the outcome of 11th and 23rd June.

ii) Sat 11th June CC unlikely to be available, but SV now able to come, so would be able to bring easel on the day. MP needs to leave early on 11th, but can pick up CP's items earlier in the week. MH asked whether we would like to take up Footpath Group's offer of sharing their very large gazebo – yes please. She will let them know.

Agreed to meet at the gazebo at 1.00 to set up display.

SV had sent drafts for posters. We selected one and relayed a few minor amendments via KC.

MP to communicate with SV re the finalising and printing of these.

MH to send phone number of NS Print to MP.

MH read out her draft wording for clipboard where people can note their suggestions for PPG consideration, and this was amended.

iii) PPG welcome meeting June 23rd MH asked about format - do we want to carry on with business as usual, or have more of a social occasion? It was agreed the former would be more suitable, with members each saying why they are in the PPG, with the option of adding to that a topic or item which we feel is relevant to our own PPG situation. Then offer potential new members the chance to say what has attracted them to the PPG.

KC – maybe how Community Fit would affect our GP's?

CC – maybe difficulties in recruiting and retaining GP's/effect of closure of other local practices, (such as Richmond House at Whitchurch recently)?

MH – maybe a Patient Association item on GPs' workload?

There followed some discussion around future agenda items once we had seen the Co-Co project up and running. A felt need for the group to have a better idea of what the doctors would like us to be addressing.

Co-Co

i) CC and MH reported that their meeting with Paul Cronin (14th April) had been informative and reassuring. A mixture of general information, plus how we could proceed in our own situation.

ii) MP and MH said the training day with Garry Kirlew (16th May) had been enjoyable and had helped them to understand more about boundaries and the fine balance between relating to someone as a friend or in a professional capacity. Having perused Cleobury Mortimer's pack, MH felt that the Co-ordinator's job involved more administration than she had understood from PC's initial talk.

iii) Next steps in our own situation: Discussion followed about lack of progress re the appointment of a Community Care Co-ordinator. Also around how best to motivate progress re Co-Co within the practice. We knew there was enthusiasm in some quarters. CC to ask Sharon Brown to raise the matter at the next MDT meeting at the start of July, trying to demonstrate the benefits that the scheme could bring to actual patients on the current caseload and pointing out that we had several volunteers who had now been through training, but who could not go any further without a positive move from the Practice.

Need for better communication

MH said she had been considering writing a letter to the doctors to try to facilitate better two-way communication between them and the PPG. She had felt the need for this particularly since Derek Hodge had stood down, and she had been acting as chairperson for the group.

After discussion it was agreed that KC should have a talk with Dr Raichura, and take MH's letter with her. Several members expressed the feeling of being somewhat at sea re future agenda items, along with a desire to know more clearly what the doctors had in mind for a useful function for us as a group. Events such as the Right Royal Party were a wonderful opportunity for promoting the PPG, but we needed to be confident that the doctors were behind what we were doing, especially if we were recruiting new people to the group.

Of particular concern was the slowness to appoint a Community Care Co-ordinator, especially as this impacted on forward progress for a Co-Co scheme.

Update from Practice Staff

CC reported that the situation re the Ellerdine closure was still ongoing.

CP reported that the new dispenser had settled in very well.

A.O.B.

The matter of inviting the chair or reps from the Cleobury Mortimer PPG/Co-Co group to attend one of our meetings is still ongoing.

It was agreed to settle the date of the next meeting on June 23rd.