

## Hodnet Patient Participation Group

### Summary of meeting held Thurs 31<sup>st</sup> March 2016 at The Bear, Hodnet

Present: Karen Calder, Christine Charlesworth, Mary Hardy, Zyg Nilski, Christine Poole, Samantha Vos

Apologies: Mandy Pilling

#### PPG Matters

##### i) Membership

Welcome to new member SV.

Update from Derek Hodge, who has now stood down: pleased with outcome of public meeting, despite small numbers. Feels that Co-Co will provide a positive focus for the group to tackle.

Wishes the group all success in future.

In absence of a chairman, MH willing to extend her secretary's role to co-ordinate things, but as an interim measure to enable us to continue. Maybe different ones could take turns to chair?

ZN felt it was time for him to withdraw from PPG, and was thanked for his helpful input since it began.

##### ii) Recruitment/Promotion

Some discussion around a perceived lack of focus or absence of definite agenda items for us to tackle in the past. This plus reduced numbers made it difficult to attract new people into the group. But we need to work hard on this – personal invitation often more effective than printed publicity.

**KC** suggested locating another PPG as a mentor, particularly one with a Co-Co project attached to their practice. She will investigate, and invite their chairman or representative to attend our next meeting to help inspire us and broaden our view of PPG issues and development. Highley was a possibility. **MH** to confirm date of our next meeting asap, so **KC** can progress this.

**MH** said that **MP** had previously expressed interest in raising the profile of the PPG. Through the N.A.P.P. website **MH** had found that Patients Participation Awareness Week takes place 6-11 June. A starter pack of promotional material can be downloaded, which can then be customised to fit a particular group. **MH** to ask **MP** if she would be willing to do some work on this, particularly in view of the Hodnet village event on 11<sup>th</sup> June (**MH** to circulate details of this to all.) It was agreed that this would be an excellent place for the group to have a “presence”. **MH** to enquire further. **SV** offered to help with publicity in the Hinstock area, and to assist **MP** in any way she could.

Once again we reminded ourselves that a PPG should ideally represent all age groups and cover as many of the areas served by the practice as possible. We have much to do in this regard.

Other sources of inspiration: **MH** to circulate website links for the N.A.P.P. group and the Patients Association. **DH** had previously been circulating P.A. newsletters weekly; in future, please could **everyone** sign up to have these sent directly to their own email addresses. A good source of general awareness, which could yield items for us to discuss in future. Also please keep alert for issues of relevance to PPG in the news or elsewhere. **SV** offered to do some research around this area.

It was agreed that **MH** should make members' email addresses available to the group, so people could contact one another in between meetings to progress work they had taken on.

#### Co-Co Developments

**MH** had been in touch with Paul Cronin since the public meeting. He suggested a preliminary get-together with himself, **MH** and the practice manager ahead of any training of volunteers. This now

arranged for 14<sup>th</sup> April.

A total of 9 people had expressed interest in Co-Co. One has now stood down. **MH** has been in touch with SH trainer Garry Kirlew, who has sent her a list of possible dates for training. A full day comprising two sessions (10-3ish), or two sessions on separate occasions would be required. MH had circulated the options to the volunteers and had responses from some. She would chase up the rest and try to settle on dates which worked for everyone, then confirm with GK. People generally happy with her suggestion of a local venue for this, such as a community room in Wollerton. She hoped that training could take place by around the end of May, to avoid the holiday period.

One volunteer had enquired about the possibility of doing the training on a day which her employer would allow her as a "charity day". MH's enquiries with SH revealed that it would be possible for training to take place under such an arrangement, since SH is a registered charity. Volunteer work itself however would need to come under the banner of "Shropshire CCG endorsed community development".

This led to discussion about whether a Co-Co group (not the PPG) becoming a registered charity could be beneficial. **SV** to investigate charitable status of other Co-Co groups. Training sessions would also be a good opportunity to enquire further.

#### Community & Care Co-ordinator

KC asked for an update on progress re the Practice's search for someone to fill this post, since funding has now been available for some time. Internal enquiries had yielded nothing. The doctors were keen for it to be someone with a clinical background. Why not advertise externally?

Would an ex-social worker have suitable skills? Having a Community & Care Co-ordinator in post would amongst other things be beneficial to the development of a Co-Co scheme.

**In view of all the above, the PPG would like to ask the doctors why no appointment has yet been made.**

#### Update from Practice Staff

Staffing needs – a full time dispenser has just been appointed.

CC's annual report on the PPG now ready for submission. She will circulate this to all members.

Ellerdine surgery: an update was provided concerning the application to make a formal closure.

The repeat prescription service would be continued.

Date of next meeting: we should aim for *after* the Co-Co training if possible, but in time to discuss promotion *before* 11<sup>th</sup> June.

Thursday 19<sup>th</sup> May, with Tuesday 24<sup>th</sup> May or Thursday 2<sup>nd</sup> June as reserve.

**MH** to confirm as soon as training dates were settled.

#### Additional Info:

[http://www.hodnet.org.uk/main/?page\\_id=11901](http://www.hodnet.org.uk/main/?page_id=11901) (village event, 11<sup>th</sup> June)

<http://www.patients-association.org.uk/> (sign-up to receive bulletins bottom right)

<http://www.napp.org.uk/ppgawarenessweek.html>

This site has some other useful material, e.g. <http://www.napp.org.uk/ppgintro.html>